



Financial Options and Policies

Thank you for choosing our practice for your dental healthcare needs. We realize that every patient's financial situation is different. For this reason, we provide a variety of payment options to help you receive the dental care you desire with respect to your budget. Optimal dental health is a valuable investment and we hope to assist you as best we can to achieve the highest level of dental care available. Please review the various options and policies that our office has made available and please don't hesitate to ask if you have any concerns or questions.

Financial Options

1. 10% Accounting Reduction

Cash or check – Pre-paid treatment fees in excess of \$1000.00

2. Care Credit ® No-Interest Financing

No down payment, annual fee, or pre-payment penalty

3 mo. same as cash - \$300 minimum

12 mo. same as cash - \$1000 minimum

3. Major Credit Cards

Visa, Mastercard, Discover accepted

4. Cash, Check, & Debit Cards

There will be a \$25 fee for all returned checks.

5. Flex Spending Accounts & Health Savings Accounts

Financial Policies

1. Payment Due in Full at Time of Service

Payment for treatment is due at the time of service using one of the payment options noted above. Please be prepared to make payment including insurance co-payments during each scheduled appointment.

2. Broken Appointment Notice

Your appointment is scheduled specifically for you. Therefore, we require a cancellation or reschedule notice of 48 business hours. Our business hours are Monday – Thursday, 8:30 a.m. to 5:00 p.m. Any appointment cancelled or rescheduled without 48 business hours notice will be subject to the following condition:

Following the first occurrence, a credit card deposit of \$100 per hour of appointment time will be required to schedule subsequent appointments. Credit card accounts will only be drafted if an appointment is not met or is rescheduled without 48 hours notice.

This policy is intended to be a fair method of schedule management and avoids the use of punishment-based cancellation fees and ill-will that is often caused by them.

3. Insurance Filing

We file insurance as a courtesy and will make every effort to help you utilize your benefits to your advantage. However, dental insurance is a contract between your employer and the insurance company and patients are ultimately responsible for payment of dental treatment. Patients will be responsible for insurance payments not received within 90 days following treatment.

4. Estimated Fees

Insurance reimbursements are estimates based on usual, customary, and reasonable (UCR) average fee rates that include all dental offices in a given area including managed care and discount practices. These averages often do not represent normal private practice professional fees. Please be aware that any unpaid amount by your dental insurance will be the responsibility of the patient receiving treatment.

Our quoted fees are guaranteed for 90 days following presentation. Please understand that postponing treatment may alter the costs of your dental care. (Special arrangements such as extensive treatment plans and planned holding periods are considered exceptions to this policy and original quoted fees will apply).

5. Treatment Warranty

We offer an unprecedented 5 year warranty on restorative treatment provided by our office. Please see our treatment warranty document for details regarding conditions and exclusions.

Our financial options and policies are meant to be helpful, reasonable, and fair and we consider them as appreciation for choosing us for your dental healthcare.